



## **EMERGENCY MEDIA ADVISORY**

### **Essential Home Care Services Continue During Snow** **Non-Essential Services May Be Cancelled**

**VICTORIA**-- Due to ice and snow, Beacon Community Services is implementing an 'essential services care model' for more than 3,000 Home Support clients across the Capital Regional District.

"We know who our essential services clients are and will ensure that some service is provided to those most in need," said Beacon CEO Isobel Mackenzie.

Workers are making every effort to get to clients but may be late. Services deemed to be non-essential may be cancelled-- in situations where services will not be provided, the agency is calling to advise the clients or their designated family contact. Additionally, clients who feel they do not require service during this weather event are encouraged to notify their Beacon office.

Beacon reminds clients that service levels may be affected for the next few days, dependent on ice, snow and traffic conditions.

Neighbours and nearby family members are encouraged to check in on the ill, or elderly, who may need assistance or extra reassurance during this time.

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